Access your account statements quickly and easily. Simply go to <u>https://heartland.ecsi.net/</u> and sign in to your profile. Once you are signed in, select Tax Documents & Information to view your 1098-T statement summary and history.

If you have not yet registered your profile and/or connected your account to your profile, you will need your Heartland Key to do so. If you did not receive the key, please click on the "Need Help Logging In" link, or contact ECSI at 866-428-1098.

General questions - visit <u>http://www.ecsi.net/taxinfo.html</u>. Financial questions - contact your school directly.

Neither your school nor ECSI can answer tax questions, you must contact your tax professional.

1098-T Frequently Asked Questions

- Q. Why did you send me this and what am I supposed to do with it?
- A. The Form 1098-T is sent to all students who had payments applied for qualified tuition and related expenses in 2019. The 1098-T form will help the student determine if they qualify for a tax education credit.
- Q. I never received my 1098-T, can you print a duplicate?
- A. Copies of the 1098-T form can be obtained by the students directly from the ECSI website <u>WWW.ECSI.NET/TAXINFO.HTML</u>. The student will need the PIN Number that is printed on the 1098-T form or they can contact ECSI at 1-866-428-1098. The school code that is needed is KQ
- Q. When I went to the website it asked for a school code, what is that?
- A. The school code for WSU Tech on the ECSI website is KQ.
- Q. Why did you report my financial aid?
- A. The 1098-T forms are required to include any educational assistance in the form of grants or scholarships, if your scholarship or grants did not entirely cover your qualifying tuition and fee charges.
- Q. Did you report my loans or just my grants?
- A. Only Grant and Scholarship amounts are reported. Federal Student Loan amounts are not included in box 5 or 6 of the Form 1098-T.
- Q. Is there someone at the college that can help me prepare my taxes?
- A. No, WSU Tech does not provide tax return preparation assistance. You can contact the Internal Revenue Service at 1-800-829-1040 or at the IRS website <u>www.irs.gov</u>.
- Q.

- R. If I paid for my son's/daughter's tuition why can't I have the 1098-T and their account details?
- A. WSU Tech abides by The Family Educational Rights and Privacy Act (FERPA). Under the FERPA Act the college can only release a student's account information to the student. If this access is wanted, the student can provide written consent to the college specifying what information and to whom it can be released.
- Q. I never used the 1098-T you gave me last year and now it is lost. How can I get another one?
- A. Copies of prior year 1098-T forms can be obtained by the student directly from the ECSI website. Go to: <u>WWW.ECSI.NET/TAXINFO.HTML</u> and click the **Log In** link .The student will need the PIN Number that is printed on the 1098-T form. They can also contact ECSI at 1-866-428-1098 to obtain their PIN or click the "Need help logging in?" link on the Log In screen. The school code that is needed is **KQ**.